

# EqualityCare News

## Medicaid Call Center for Medical Travel

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### Medicaid Call Center for Medical Travel



The Medicaid Call Center will help you with medical travel funds. Prior to your appointment, you must contact the Call Center at 800-595-0011 for approval Monday – Friday from 8:30-4:30 pm. You may leave a message anytime and calls will be returned during business hours. All medical travel must be approved by the Call Center prior to the travel.




You will need to provide a letter of referral from your doctor if they are requiring you go out of town to see a specialist. You may be eligible for travel funds if you are going to a Medicaid covered service and the provider is a Medicaid enrolled provider. Medicaid will only help reimburse travel expenses to the nearest appropriate provider.



## Important Changes! Please Read!!

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